



## Shukran Gift Card Terms and Conditions

### Introduction

The Shukran Gift Card Terms and Conditions ("Terms") apply to the contractual relationship between, on the one hand, Landmark Retail Investment Co. LLC ("Landmark"), and, on the other hand, the buyer ("Buyer" or "You") and/or recipient ("Recipient" or "You") of the gift card ("Gift Card"). These are the Terms set by Landmark that govern the usage of Shukran Gift Cards.

These Terms must be read in conjunction with the Gift Card General Terms and Conditions that apply to all purchases and usage of Gift Cards from the Sav Platform. By purchasing or using a Shukran Gift Card, you agree to be bound by these Terms. If you do not agree, you must not purchase or use a Shukran Gift Card.

### Landmark’s Terms and Conditions

- Shukran E- Gift Card is Valid for 365 days from the date of issue.
- Shukran E- Gift Cards are redeemable across Online/Offline “Participating Brands” of Landmark, visit [www.shukran.com/giftcard](http://www.shukran.com/giftcard) to check the updated list of participating brands and store locations.
- Shukran E- Gift Card is redeemable for full price as well as discounted items in the participating brand online/Offline stores.
- Shukran E- Gift Card cannot be exchanged for cash either in full or part.

- Shukran E- Gift Card is part redeemable. Hence the same Card can be used in multiple shopping trips across all participating Landmark Group Brand Stores across UAE.
- Should the purchase value exceed the value of the Gift Card, the differential value should be paid by the customer who redeems the Gift Card.
- No replacement / compensation are permissible /payable for lost E- Gift Card.
- Mutilated or defaced E- Gift Card will not be honored.
- E- Gift Card issued cannot be returned or refunded.
- Items purchased by the E- Gift Card are refundable as per the refund and exchange policy of the store.
- Shukran E- Gift Card is governed by the Shukran Gift Card T & C in force from time to time.
- For balance enquiry, expiry, store location & detail T & C visit [www.shukran.com/giftcard](http://www.shukran.com/giftcard) or call 8007485726 (toll free).